

Quality Policy

Sensical's long-term contribution to the prosperity of our customers, associates, shareholders, and suppliers shall be ensured through our quality management system.

It is our commitment to implement, maintain, and **continuously improve** the effectiveness of the quality management system through our **Core Values** and **Absolute Quality** mindset.

Our **Quality System** will be monitored and measured through the following objectives.

- 1) On-Time Delivery**
 - A. To our customers
 - B. From our suppliers
 - C. Between internal departments
- 2) Customer Satisfaction**
- 3) Scrap/Re-Dos**
- 4) Increase Output/Decrease Man Hours**
- 5) Maintenance**
- 6) Work Area Cleanliness**

The **Quality Policy** and **Objectives** shall be reviewed annually for continued suitability.